

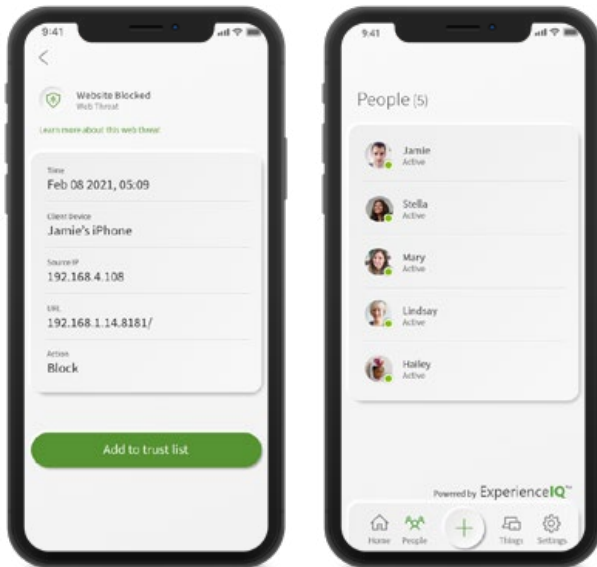


## Jade Wi-Fi



Jade Wi-Fi gives you an instant snapshot of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, run speed tests, change your network name and password, and more. **Jade Wi-Fi** puts you in charge!

Visit [gojade.org/wifi](https://gojade.org/wifi) to get a download link, quick start guide, and more!



## Enhance your service

With Jade Premium Wi-Fi Service you can also add on additional services that make sense for your lifestyle.

**ProtectIQ™** provides protection against viruses, malware, and malicious websites, keeping your network and devices safe from cyberattacks. Included with Premium Wi-Fi.

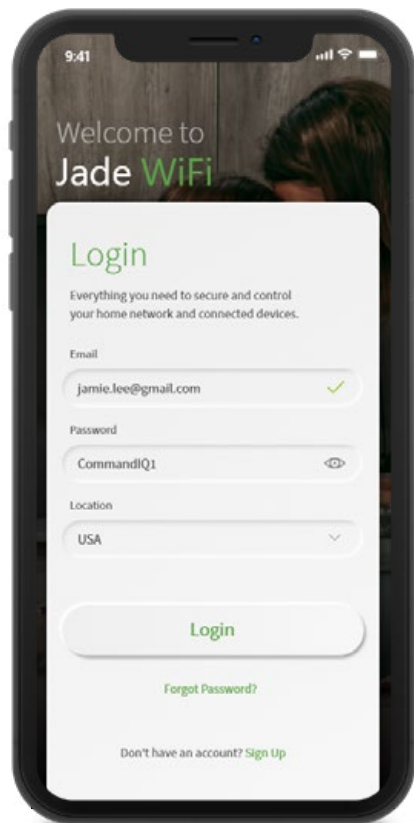
**ExperienceIQ™** provides you with the tools needed to enforce the Internet rules you've established for your home. Set up profiles for your children or devices, filter content, websites, and applications, and set appropriate time limits. Add for only \$10 per month.

## Welcome to Jade Wi-Fi

Good Wi-Fi. No nightmares.

## What is Jade Wi-Fi?

It's Wi-Fi Unleashed! Safe, fast, reliable Internet service that covers your whole home. Managed all from the palm of your hand with the **Jade Wi-Fi** app and powered by the Jade Premium Wi-Fi, with Wi-Fi 6.



## Why do I need it?

Get and stay connected the easy way! Jade provides your worry-free solution for the Jade Wi-Fi experience. While other companies charge extra for Wi-Fi, we include it in every internet package because we know that a great internet connection starts with Wi-Fi. Jade's Premium Wi-Fi gives you peace of mind with 24/7 remote support and, if we can't resolve your issue remotely, we'll come to you, during business hours, at no extra charge. Put your Wi-Fi experience in the hands of the Jade team.

### The Jade Wi-Fi Experience comes with:

- Installation of the system and service, optimization of your entire home Wi-Fi network, and connection of your devices.
- 24/7 remote support
- Automatic Wi-Fi security updates
- FREE repair and replacement: if your system stops working, we'll replace it free of charge
- FREE Wi-Fi assessment: as part of your installation, we'll make sure you have coverage where you need it
- Set up of your mobile app: with **Jade Wi-Fi** you can control your network with this easy to use app

## Why does my current Wi-Fi have problems?

There are several key factors that impact your internet and Wi-Fi performance:

- **An old router with outdated firmware** can be a primary cause of speed and performance issues. With Jade's managed service, we make sure you have the latest technology and that it stays updated with the latest firmware and security.
- **The placement of your old router** could be causing problems as well. We'll make sure your new Wi-Fi system is ideally located to ensure seamless wall-to-wall coverage.
- **Weak signals from inexpensive Wi-Fi solutions** can cause significant coverage problems. Jade's new BLAST system ensures a consistently strong signal throughout your home and business.